

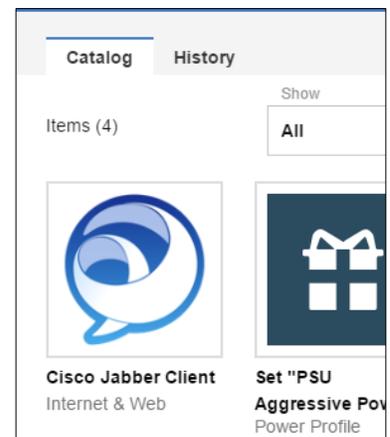
## How to install Cisco Jabber

### On a PSU Computer

1. In the taskbar of your computer, click the b icon.
  - In most cases, this is in the bottom right corner near the date and time.



2. You will see an offer for Cisco Jabber Client.
  - Click on it.



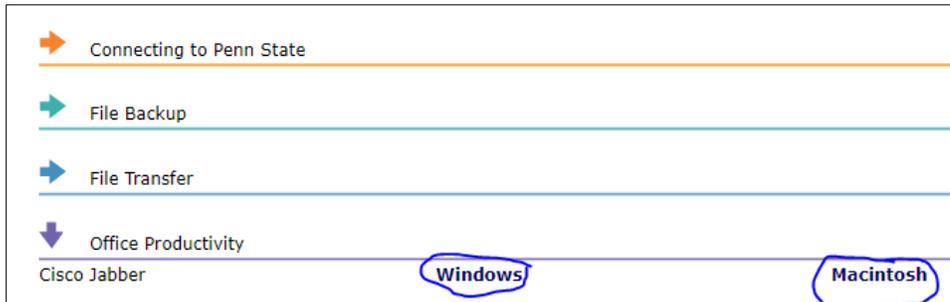
3. Click **Get**
4. Jabber will install shortly in the background.
5. You may close the IBM BigFix Self-Service Application window.

### On Your Phone

1. On an iOS device: Go to the App Store  
**OR** On Android: Go to the Google Play Store
2. Search for Cisco Jabber
3. Click to get/install Cisco Jabber. The icon looks like: 
4. Follow the prompts to install the program and you are ready to go.
  - Jabber will need access to your microphone, contacts, and perhaps your camera.

## Your Personal Computer

1. In a web browser go to <http://downloads.its.psu.edu> and login with PSU ID, password and then 2FA.
2. Look for Office Productivity and click on the arrow to expand it.
3. Beside Cisco Jabber, click on the type of computer you use: Windows or Macintosh



4. On the next page click on the version to start the download.
5. Save the file in a known location.
6. Run the file that downloads and keep the default options.

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