



## Announcement: Travel Document Service from A Briggs

We are proud to announce a partnership with A Briggs visas, the preferred provider of travel document service for Penn State University students, faculty and employees. A Briggs is the leading global provider of travel visa and passport services. The agreement with A Briggs provides several benefits to Penn State University employees, students and faculty requiring visas, passport renewals or other travel document services.

- A discount on service fees, and discounts on rush fees.
- Market leader, 75% of *Fortune 500* trust CIBT/A Briggs
- Global Reach, Local Expertise: 14 North American offices, 30 European and Asian offices
- Wholly owned and operated, no outsourcing, no data selling
- FCPA compliant
- Secure technology, safe transactions
- Dedicated Account Management
- Live Customer Care 12 hours, Mon-Fri; e-support Sat-Sun.
- Real time order tracking 24/7
- Measured customer satisfaction exceeding 98%.

CIBT looks forward to assisting you and your organization to fulfill your travel document needs easily, securely, and quickly.

### Summary of your account information:

A Briggs Account Number for Penn State: **503523**

Direct Link to CIBT: <http://www.abriggs.com/pennstate>

Email: [customerservice@cibt.com](mailto:customerservice@cibt.com) (email support provided 7 days/week)

Customer Care Team: **800-929-2428**

Hours of Operation: Monday-Friday; 7:30 a.m. to 8:00 p.m. (Central)